

PRIVACY POLICY WITH RESPECT TO THE USE OF SURVEYMONKEY IN THE FEEDBACK USER PROFILE SURVEY.

In-JeT ApS will be what is known as the “Data Controller” of the personal data you provide to us in the User Profile Questionnaire in connection with the EU project FEEdBACK.

It is important that you read the following information on how your personal data is processed by In-JeT ApS in connection with the user profile survey in the FEEdBACK project.

Information we collect

We collect some personal information about you such as your age, gender, email address, job title, educational level, and workplace location. We do not collect your full name or home address.

We also collect information about your energy consumption behaviours and your perceptions, attitudes, interests and awareness of energy related and environmental issues.

How we collect the information

We collect this information through the online FEEdBACK questionnaires using the online platform, SurveyMonkey.

Using your information

We will use the information we collect only for the following purposes:

- to analyse and create a user profile of you as an energy consumer
- to identify strategies for motivating you to reduce your energy consumption and change your current energy consumption behaviour
- to provide a personalised and customised gaming profile
- to ask you to assess if and how FEEdBACK has motivated you to change your energy consumption behaviours
- to develop the following applications
 - Users’ Profiling App
 - Users’ Segmentation App
- to produce project deliverables in accordance with the FEEdBACK project’s contract with the EC.

The reports and articles published by the FEEdBACK project will not contain any information identifiable to any individuals **unless** you have specifically given us permission to do so. Selected reports and articles produced by the FEEdBACK project will be publicly available.

Sharing your information

Your information will be shared internally within In-JeT ApS as part of a team effort to analyse data and develop user profiles. The results will be shared with the 7 other FEEdBACK project partners who will use the results to develop the FEEdBACK Users’ Profiling App, Users’ Segmentation App, and the FEEdBACK Gamification Platform.



The FEEdBACK partners are:

- Instituto de Engenharia de Sistemas e Computadores, Tecnologia e Ciência (INESC TEC), Portugal
- Delft University of Technology (TUDelft), Netherlands
- Ecole Polytechnique Fédérale de Lausanne (EPFL), Switzerland
- DEXMA Sensors S.L. (DEXMA), Spain
- LiMETOOLS Ltd (LiMETOOLS), United Kingdom
- Kreis Lippe Der Landrat (KREIS LIPPE), Germany
- Estudi Ramon Folch I Associats SL (ERF), Spain.

To contact a FEEdBACK partner please see below under “Contacts”.

Keeping your information secure

We take protection of your data seriously and have put in place appropriate physical and technical measures to safeguard the information we collect in connection with the FEEdBACK project. However, please note that although we take reasonable steps to protect your information, no website, Internet transmission, computer system, or wireless connection is completely secure.

The information we collect via the User Profile Questionnaire will be stored on SurveyMonkey servers in United States. Survey Monkey is certified under the EU-US Privacy Shield Program designed by the U.S. Department of Commerce and European Commission. You can read more about the EU-US Privacy Shield Program [here](#).

Your rights

We take your rights seriously and you have the right to:

- request details about the information we collect about you
- request us to correct inaccuracies in that information
- object to or request the restriction of processing your information
- request access to your information
- request erasure of your information
- object to or request the restriction of the portability of your information
- lodge a complaint with a supervisory authority and/or with the project’s Data Protection Officer.

If you request deletion of personal information, you acknowledge that you may not be able to access or use the FEEdBACK apps and gaming platform.

You have the right to withdraw from the FEEdBACK project at any time without detriment.

You can exercise these rights by contacting either your FEEdBACK representative or by emailing tfs@in-jet.dk.

Data retention

We will not keep your personal data for longer than is necessary for the purpose it was collected. This means that data will be erased from our systems when it is no longer required.

We will retain your information:

- for the duration of your participation in the FEEdBACK project
- as required under our project contract with the EC, or with regard to our statutory obligations



- only for as long as is necessary for the purpose for which it was collected, is processed, or longer if required under any contract, or by applicable law.

Contact us

If you have any specific questions regarding our privacy policy or if you wish to get in contact with a FEEdBACK partner, you can contact us at:

In-JeT ApS
Jeppe Aakjærs Vej 15
3460 Birkerød
Denmark

You can also contact us via email at: tfs@in-jet.dk

You may also contact INESC TEC:

Campus da FEUP
Rua Dr. Roberto Frias
4200 - 465 Porto
Portugal

You can also contact INESC TEC via email at: patricia.vale@inesctec.pt

